

Intake Process

Call ASAP to get the intake process started.

Parents and young adults seeking help are often overwhelmed, worried and concerned about finding the right pathway forward. The first step in that journey begins with a call to ASAP. Our intake process begins with a conversation.

What to expect during intake call

During the call an ASAP intake specialist will:

- Gather information about your situation.
- Provide information to you about the [ASAP assessment](#) process and programs.
- Gather your basic demographic and contact information.
- Offer to check your [insurance benefits](#). We are typically able to determine eligibility within the same business day. We also will determine how much of your deductible and out-of-pocket costs have been met. Your insurance will not guarantee these quotes, but we will be able to give you an estimate of how much treatment should cost you.
- Answer any [questions](#) you may have about the assessment process or [our programs](#).
- Confirm a date and time to meet with an ASAP professional.

For Teens (12-17) Caregivers typically guide the intake process, and family participation is a core component of our treatment approach. Our programs for teens include TRIP for substance use and Clarity Intensive for mental health concerns. We also offer education programs and individual therapy.

For Teenaged Young Adults (18-19) We include family participation in assessments for young adults ages 18-19 who are living at home or are not yet financially independent, while still respecting their autonomy in the treatment process. Depending on maturity and life stage, these clients may be recommended for teen or young adult options.

For Young Adults (20-26) Our PIVOT program offers flexible scheduling and optional family integration. Young adults can initiate their own intake process while still benefiting from family support if desired. If PIVOT does not meet your needs, we have clinicians who maintain a private

practice.

Whether you're a parent concerned about your teen or a young adult seeking support for yourself, complete [this form](#) or call 513-792-1272 to begin the intake process.