<u>Intake Process</u>

Call ASAP to get the intake process started.

Parents who find themselves looking for help for their teen are often overwhelmed, worried and concerned – wondering how they can get their teen onto a better pathway. The first step in that journey begins with a call to ASAP.

What to expect during intake.

During the call an ASAP intake specialist will:

- Gather information about your situation.
- Provide information to you about the <u>ASAP assessment</u> process and programs
- Gather your basic demographic and contact information.
- Offer to check your <u>insurance benefits</u>. We are typically able to determine eligibility within the same business day. We also will determine how much of your deductible and out-of-pocket costs have been met. In doing so, we hope to provide you with accurate information to determine any costs associated with treatment. After calling your insurance, an intake specialist will call you back to discuss the information they received.
- Confirm a date and time to meet with an ASAP professional.

After the assessment, you will be able to begin treatment with a full understanding of the estimated costs (provided by your insurance company) for services.

As always if you have any questions about any component of the ASAP process, <u>complete this</u> form, or call <u>513-792-1272</u> for more information.